

REMSEN MUNICIPAL UTILITIES

Board Trustees: Kim Keleher, Dean Douvia, Lee Galles

Deputy Clerk: Courtney Loutsch City Clerk: Rachel Keffeler Public Works/Street Superintendent: Kevin Ortmaun

Board meets the 3rd Monday of the month at 5:30 in Council Chambers

Electric Rates

As of 10/15/2017

Residential:

Customer Charge: \$10.40/month
Energy Charge (all kWh):
.094/kWh (June, July, August)
Energy Charge (all kWh):
.080/kWh (September-May)

Small Commercial:

Customer Charge: \$13.00/month
Single phase users
Customer Charge: \$18.00/month
Three phase users
Energy Charge (all kWh):
.105 (June, July, August)
Energy Charge (all kWh):
.092/kWh (September-May)

Large Commercial:

Customer Charge: \$24.00/month
Energy Charge (all kWh):
.047/kWh (all months)
Demand Charge: (all kWh):
12.50/kW (June, July, August)
Demand Charge: (all kWh):
9.50/kW (September-May)

Gas Rates

As of 3/23/2015

All CF's will be billed at a variable rate per MCF based upon \$3.50 plus market and transportation costs.
Maintenance fee: \$8.00

Water Rates

As of 01/15/2018

Residential:

First 1,000 gallons: \$9.70
Over 1,000 gallons: \$4.00/1,000 gallons
Maintenance Fee: \$8.00
Minimum Bill: \$17.70

Commercial:

First 1,000 gallons: \$10.80
Over 1,000 gallons: \$4.13/1,000 gallons
Maintenance Fee: \$8.00
Minimum Bill: \$18.80

Garbage Rates

As of 5/12/2004

Residential:

1 person: \$6.50
2 people: \$10.50
3 or more people: \$13.00

Commercial:

Charges based on customer's pickup schedule

Sewer Rates

As of 9/22/2010

Residential:

1-2 people: \$32.00
3 or more people: \$36.00

Commercial:

\$34.00 plus 50% of water bill

Useful Information:

- Debit and Credit Cards are accepted as forms of payment for your utility bill! A transaction fee of \$1.50 plus 2.35% of your total is charged in addition to your bill if you choose to pay this way.
- Bills are due the 20th of every month, your payment is considered late and will be penalized the 21st of the month and your account will enter the disconnection process when it is deemed late.
- RMU offers two dates to have your account automatically debited to pay your utility bill; the 5th or 18th of each month. Forms to sign up for this service can be found on the City of Remsen web site: www.remseniowa.org on the Utilities page under the forms link or can be picked up at City Hall.
- Remsen Municipal Utilities, partners with Missouri River Energy Services to offer rebate incentives to our electric and gas customers who purchase energy efficient appliances. These programs provide rebates that are applied directly to your utility bill. To get a list of rebate eligible appliances and applications stop at City Hall or visit www.brightenergysolutions.com.
- If you plan to build, remodel, plant a tree or begin any project that requires digging, you must call 811 to request underground utility locates **BEFORE** doing any digging. Iowa One Call will notify all necessary utilities before you dig, which helps you avoid potential injury or death. Call 811 from a landline or 800-292-8989 *at least 48 hours before you plan to dig* and utilities will be located free of charge.
- How to file a complaint pertaining to utility related issues: If your complaint is related to service disconnection, safety, or renewable energy, and Remsen Municipal Utilities does not resolve your complaint, you may request assistance from the Iowa Utilities Board by calling (515) 725-7321, or toll-free 1-877-565-4450, by writing to 1375 E. Court Ave., Room 69, Des Moines, Iowa 50319-0069, or by e-mail to customer@iub.iowa.gov.
- *In the event of an after-hours emergency, you may call 712-786-2136 to obtain a phone number of the on-call employee.*

Note: Residential sewer and garbage are occupancy based charges...It is the responsibility of the customer to notify City Hall of changes in the number of people in your household!

The information in this newsletter is up to date as of January 2018, but is subject to change at any time.

REMSEN



CITY OF REMSEN

MAYOR: Joel Fisch

CITY COUNCIL: Dave Sonnichsen, Dick Sievers,
Mindy Klein, Ann Cole-Nelson, Josh Hill

City Clerk: Rachel Keffeler •Deputy Clerk: Courtney Loutsch

•Police Chief: Mike Spaar •Public Works/Street Superintendent: Kevin Ortmann

Council meetings are normally scheduled for the 2nd and 4th Wednesdays @ 5:30 p.m. in the Council Chambers

2018 DATES TO REMEMBER

•January 1

New Year's Observed
City Offices Closed

•January 27

Firemens Annual Dance
@ Avalon

•February 19

Presidents' Day
City Offices Closed

•March 30

Good Friday
City Offices
Close at noon

•May 28

Memorial Day
City Offices Closed

•July 4

Independence Day
City Offices Closed

•September 3

Labor Day
City Offices Closed

•October 27

45th Annual Oktoberfest

•October 31

Trick or Treating

•November 29-30

Thanksgiving
City Offices Closed

•December 24

Christmas Eve
Observed
City Offices
Close @ Noon

•December 25th

Christmas
City Offices Closed

•December 31

New Year's Eve
Observed
City Offices Close @
noon

Useful Information:

- **GET INFORMED** Check out www.remseniowa.org for News, Public Announcements, Notices, Local Events, Forms/Applications and Contact information. Like "City of Remsen, Iowa" on Facebook and turn to WesTel Channel 16 to see reminders and announcements. Emergency Alerts and weather-related information are relayed through Facebook and Daily Sentinel text alerts ("Closings/Delays/ Alerts - City of Remsen" & "Remsen Swimming Pool"). Minutes, Legals and Notices are published in the Remsen Bell Enterprise as required.
- **WINTER PARKING** November 1 — April 1 Parking is Prohibited on any Residential public street, alley, or City owned off-street parking area between the hours of 12am-6am. Parking is Prohibited on any Business public street, alley or City owned off-street parking area between the hours of 2am- 6am. Fines are \$25 plus towing charges. Make sure to notify out of town visitors of this Ordinance! Property owners are liable to pedestrians for injuries due to failure to keep sidewalks clear of snow/ice, so remember to remove accumulations as soon as possible. Businesses are also reminded to clear snow around their dumpsters so they can be accessed and emptied.
- **RESPECT PROPERTY** It is unlawful for any person to throw, push, or place any ICE or SNOW from private property, sidewalks, or driveways onto the traveled way of a street or alley so as to obstruct gutters, impeded the passage of vehicles, or create a hazardous condition. It is unlawful for any person to throw or deposit on any street or alley any LITTER, LEAVES, GRASS or any other debris likely to be washed into the storm sewer. Remember this when mowing and raking!
- **GARBAGE/RECYCLING** 2018 Residential Waste Collection Magnets were included in the annual newsletter mailing. It's also available on the website under City of Remsen/ Garbage/Recycle Schedule. Remember if an observed holiday falls on a Monday or Tuesday, residential collection will be delayed one day. The collection route may change slightly so have containers curbside on your designated day by 7:30am, lids closed, and the lid opening facing out towards the street. Only trash inside containers will be picked up, not materials put next to or on them. Containers need to be removed promptly after collection and need to be stored on private property, NOT City right-of-way or in the street! Commercial collection will continue to be done by the City. Reference your Recycling & Solid Waste Services Brochure to see which items are accepted in the Garbage and Recycling containers. Additional Brochures are available at City Hall or on the website. You may bring your paper and cardboard to the recycle building on Marion Street the first Saturday of the month, 8:00-11:00am and also now Tuesdays and Thursdays, 8:30-9:30am. A key can be checked out from City Hall if these times aren't convenient for you.
- **PERMITS REQUIRED** If you are changing the outside dimensions of any structure on your property (including decks, fences, sheds) or doing any cement work a building permit needs to be issued by the Zoning Administrator and approved by the City Council PRIOR to beginning any construction! Forms are available on the website. You must also call Iowa One Call 800-292-8989. The service is FREE and it's the LAW! You must call 48 hours prior to disturbing the earth to protect yourself and avoid damaging underground utilities.
- **ANIMAL PROTECTION/ CONTROL** It shall be the duty of every person owning an animal to clean up their deposits on public property (parks, sidewalks, streets & right-of-ways) and the property of another person. Fines can be \$10-\$100! All dogs must be licensed in the City on an annual basis. Renewal fees are \$4.00 per dog payable at City Hall. Dog owners will be given a \$50 fine (accruing on a daily basis) after a three-day written notice to register. It is unlawful for any person to harbor or keep a vicious dog within the City. Owners will be fined \$50 per day after notification by police. Check with City Hall for a listing of vicious dogs or look on the website under City of Remsen/Forms/Animal Registration.
- **MAIN STREET SIGN** can be rented for up-coming events or news. Call City Hall with your information one week prior to the displaying start date. Reimbursements are available through the Remsen Chamber for their members.

712-786-2150 City Maintenance

712-786-2299 Police Station

712-546-8191 Plymouth Co Comm Center

712-786-2911 Library

712-786-2130 Swimming Pool

008 W 2nd St PO Box 510

Remsen, IA 51050

712-786-2136 phone

712-786-2091 fax

www.remseniowa.org

Thank you American

Bank for folding the

newsletters